

## **INTRODUCTION**

Ladies and gentlemen,

Your speaker this morning is one who has been in the business for nearly 20 years. As you work with her this morning on Communication skills and learning how to get your message across to the hearing impaired, I think you find that she is indeed positively Contagious!

A few things that you might like to know... she has spoken in all 50 states, presented in many countries, published 140 articles, written four books, and created an entire Contagious empire.

Please help me welcome, speaker, author, trainer, coach, and consultant, as well as CEO, contagious lady, and our friend, Monica Wofford, CSP

Please help me welcome, our friend, and speaker...

**Monica Wofford**